

February 2010

Table 1: Cost in USD for Incoming call while Roaming

Roaming in ↓		Home Country							
		Afghanistan	Bangladesh	Bhutan	India	Maldives	Nepal	Pakistan	Sri Lanka
SAARC	Afghanistan		0.85	-	0.91	1.35	0.50	0.36	1.37
	Bangladesh	1.06		0.47	0.89	0.71	0.41	0.36	0.77
	Bhutan	-	1.55		1.82	2.50	1.30	-	2.08
	India	1.58	1.83	1.82		2.69	1.62	-	1.42
	Maldives	1.06	0.43	-	0.82		0.30	0.36	0.59
	Nepal	1.58	0.67	0.50	1.02	1.11		0.36	0.90
	Pakistan	1.06	0.49	0.22	-	0.65	0.19		0.64
	Sri Lanka	2.11	0.58	0.34	0.84	0.78	0.32	0.36	
South East Asia	Malaysia	2.11	0.76	-	0.78	0.69	0.27	0.36	0.43
	Singapore	1.58	0.68	0.22	0.95	0.82	0.22	0.36	0.63
	Thailand	1.58	0.88	0.62	1.15	1.14	0.56	0.36	1.08
East Asia	China	1.58	1.05	-	1.21	1.95	0.42#	0.36	0.92
	Hong Kong	1.58	0.71	0.26	0.82	0.66	0.26	0.36	0.45
	Japan	-	0.35	-	0.52	1.80	-	0.36	0.22
	Mongolia	2.11	-	-	0.50	-	-	-	-
Austral-asia	Australia	1.06	0.82	-	1.10	1.04	-	0.36	0.82
Europe	France	1.58	2.33	-	2.60	0.39	0.53	0.36	1.08
	Germany	1.58	1.14	-	1.30	0.96	0.68	0.36	0.22
	Italy	2.11	2.07	-	1.95	2.66	0.00	0.36	1.04
	Sweden	2.11	0.40	-	0.50	0.39	0.00	0.36	0.25*
	Switzerland	2.11	1.06	2.50	0.50	0.39	-	0.36	0.25*
	UK	2.11	1.68	-	1.30	0.65	1.20	0.36	1.02*
North America	Bahamas	-	-	-	1.50	-	-	-	1.94*
	Canada	1.58	1.34	0.92	1.50	-	-	0.36	1.42*
	Cuba	-	-	-	1.10	-	-	-	1.48*
	Mexico	1.58	1.26	-	1.30	1.97	0.70	0.36	0.91*

	US	1.58	1.34	1.25	1.50	1.58	0.50	0.36	1.62*							
South America	Argentina	1.58	-	-	1.20	-	0.54	0.36	1.01*							
	Brazil	1.58	1.19	-	0.70	0.97	0.60	0.36	3.70*							
	Chile	-	0.44	-	1.10	-	-	0.36	0.25*							
	Peru	-	-	-	1.00	-	-	-	3.53*							
	Uruguay	1.58	-	-	1.10	-	-	0.36	1.64*							
	Venezuela	1.58	-	-	1.20	-	-	0.36	-							
Africa	Botswana	-	-	-	0.50	-	-	0.36	0.35							
	DR Congo	-	-	-	0.50	-	-	-	0.80							
	Egypt	0.53	0.44	-	1.20	0.39	-	0.36	1.21							
	South Africa	0.53	0.44	-	0.50	0.13	0.50	0.36	0.25							
	Tanzania	0.53	0.44	-	0.50	-	-	0.36	0.40							
	Tunisia	0.53	0.44	-	1.20	0.47	-	0.36	1.59							
Middle East	Lebanon	2.11	-	-	0.50	-	-	0.36	0.30							
	Saudi Arabia	1.58	0.63	-	2.10	2.45	0.19	0.36	0.76							
	Turkey	2.11	1.01	-	3.60	0.39	0.25	0.36	1.48							
	UAE	1.58	0.64	0.76	3.00	0.39	0.48	0.36	0.71							
Exchange rate (February 23, 2010)	1 USD =	47.43	67.97	46.16	46.16	12.62	72.69	84.05	114.21							
Source	Roshan Telecom	<a href="http://www.roshan.af/web/wp-content/uploads/Post-paid_Pre-paid_Roaming_Prices.xlsx.pdf">http://www.roshan.af/web/wp-content/uploads/Post-paid_Pre-paid_Roaming_Prices.xlsx.pdf</a>	Grameen Phone	<a href="http://www.grameenphone.com/index.php?id=234">http://www.grameenphone.com/index.php?id=234</a>	Bhutan Telecom	Publishing October 2009 data as updated tariff data was unavailable	Bharti Airtel	<a href="http://www.airtel.in/wps/wcm/connect/airtel.in/Airtel.In/Home/ForYou/Mobile/Postpaid/Roaming/International/">http://www.airtel.in/wps/wcm/connect/airtel.in/Airtel.In/Home/ForYou/Mobile/Postpaid/Roaming/International/</a>	Dhiraagu	<a href="http://www.dhiraagu.com.mv/mobile/international_services/postpaid_charges.php?id=al">http://www.dhiraagu.com.mv/mobile/international_services/postpaid_charges.php?id=al</a> !	Spice Nepal	<a href="http://www.spicenepal.com/en/international_voice.php">http://www.spicenepal.com/en/international_voice.php</a> # USD 0.71 off peak	Mobilink GSM	<a href="http://www.mobilinkgsm.com/IR/Tariffs.pdf">http://www.mobilinkgsm.com/IR/Tariffs.pdf</a>	Dialog GSM	Tariff sent by the customer service agent Email: air@dialog.lk  * Publishing October 2009 data as updated tariff data was unavailable

Table 2: Cost in USD for Outgoing call to the visiting country while roaming

Roaming in ↓		Home Country											
		Afghanistan	Bangladesh	Bhutan		India		Maldives	Nepal		Pakistan	Sri Lanka	
				Peak	Off-peak	Peak	Off-peak		Peak	Off-peak		Peak	Off-peak
SAARC	Afghanistan		0.60	-	-	0.64	-	0.76	0.60	-	0.90	0.69	-
	Bangladesh	1.58		0.53	-	0.43	-	0.63	0.44	-	0.90	0.42	-
	Bhutan	-	1.29			1.30	-	1.94	1.30	-	-	1.48	-
	India	2.64	1.07	1.19	-			1.65	1.06	-	-	0.87	-
	Maldives	1.58	0.17	-	-	0.30	-		0.30	-	0.90	0.34	-
	Nepal	2.64	0.41	0.50	-	0.50	-	0.77			0.90	0.66	-
	Pakistan	1.58	0.41	0.48	0.28	-	-	0.60	0.38	0.23		0.52	0.26
	Sri Lanka	3.17	0.32	0.34	-	0.32	-	0.44	0.32	-	1.49		
South East Asia	Malaysia	3.17	0.26	-	-	0.26	-	0.38	0.21	-	0.90	0.53	-
	Singapore	2.64	0.43	0.22	-	0.43	-	0.58	0.26	-	0.90	0.52	-
	Thailand	2.64	0.62	0.62	-	0.63	-	0.87	0.65	-	0.90	0.73	-
East Asia	China	2.64	0.70	-	-	0.69	-	0.86	0.43	-	0.90	0.81	-
	Hong Kong	2.64	0.30	0.61	-	0.30	-	0.38	0.30	-	0.90	0.34	-
	Japan	-	0.56	0.47	-	0.65	0.45	0.66	0.59	-	0.90	0.80	-
	Mongolia	3.17	-	-	-	0.63	-	-	-	-	-	-	-
Austral-asia	Australia	2.11	0.72	0.93	-	0.84	-	1.11	-	-	1.49	0.60	-
Europe	France	2.11	1.32	0.85	0.46	0.37	-	1.12	0.89	0.39	1.49	1.12	-
	Germany	2.11	0.79	-	-	1.21	-	1.63	0.79	-	1.49	1.41	-
	Italy	2.64	1.29	0.72	-	0.67	-	1.70	0.59	-	0.90	1.04	-
	Sweden	2.64	0.83	-	-	0.82	-	1.05	0.80	-	1.49	2.92*	-
	Switzerland	2.64	0.80	0.87	0.64	0.87	-	0.77	-	-	0.90	0.89*	-
	UK	2.64	0.90	0.53	0.21	0.45	-	0.30	0.49	-	0.90	0.49*	-
North America	Bahamas	-	-	-	-	1.00	-	-	-	-	-	0.57*	-
	Canada	2.64	0.99	1.06	-	1.00	-	-	-	-	1.49	1.31*	-
	Cuba	-	-	-	-	0.61	-	-	-	-	-	1.84*	-
	Mexico	2.64	0.85	-	-	0.82	-	1.25	0.70	-	1.49	0.80*	-
	US	2.64	0.99	1.62	-	1.30	-	1.35	0.50	-	1.49	1.55*	-
South	Argentina	2.11	-	-	-	0.65	-	-	0.54	-	1.49	0.76*	-

America	Brazil	1.58	1.29	-	-	0.65	-	0.85	0.78	-	1.49	3.59*	-				
	Chile	-	0.44	-	-	0.61	-	-	-	-	1.49	0.60*	-				
	Peru	-	-	-	-	0.45	-	-	-	-	-	4.10*	-				
	Uruguay	1.58	-	-	-	0.61	-	-	-	-	1.49	1.04*	-				
	Venezuela	2.11	-	-	-	0.69	-	-	-	-	0.90	-	-				
Africa	Botswana	-	-	-	-	0.30	0.23	-	-	-	1.49	0.35	-				
	DR Congo	-	-	-	-	1.00	-	-	-	-	-	1.04	-				
	Egypt	2.11	0.56	-	-	0.71	-	0.87	0.57	-	1.49	0.91	-				
	South Africa	1.58	0.36	-	-	0.39	-	0.56	0.50	-	0.90	0.55	-				
	Tanzania	2.11	0.69	-	-	0.45	-	-	-	-	0.90	0.57	-				
	Tunisia	1.58	0.72	-	-	1.39	-	1.38	-	-	0.90	1.90	-				
Middle East	Lebanon	3.17	-	-	-	0.43	-	-	-	-	0.90	0.52	-				
	Saudi Arabia	2.64	0.93	-	-	0.93	-	0.32	0.25	-	0.90	1.08	-				
	Turkey	3.17	0.79	-	-	1.21	-	1.34	0.74	-	1.49	1.36	-				
	UAE	2.64	0.90	1.25	-	0.91	-	0.74	0.91	-	0.90	0.94	-				
Exchange rate (February 23, 2010)	1 USD =	47.35	67.97	46.16		46.16		12.62	72.69		84.05	114.21					
Source	Roshan Telecom	<a href="http://www.roshan.af/web/wp-content/uploads/Post-paid-Pre-paid-Roaming-Prices.xlsx.pdf">http://www.roshan.af/web/wp-content/uploads/Post-paid-Pre-paid-Roaming-Prices.xlsx.pdf</a>	Grameen Phone	<a href="http://www.grameenphone.com/index.php?id=234">http://www.grameenphone.com/index.php?id=234</a>	Bhutan Telecom	Publishing October 2009 data as updated tariff data was unavailable		Bharti Airtel	<a href="http://www.airtel.in/wps/wcm/connect/airtel.in/Airtel.In/Home/ForYou/Mobile/Postpaid/Roaming/International/">http://www.airtel.in/wps/wcm/connect/airtel.in/Airtel.In/Home/ForYou/Mobile/Postpaid/Roaming/International/</a>	Dhiraagu	<a href="http://www.dhiraagu.com.mv/mobile/international_services/postpaid_charges.php?id=all">http://www.dhiraagu.com.mv/mobile/international_services/postpaid_charges.php?id=all</a>	Spice Nepal	<a href="http://www.spicenepal.com/en/international_voice.php">http://www.spicenepal.com/en/international_voice.php</a>	Mobilink GSM	<a href="http://www.mobilinkgsm.com/IR/Tariffs.pdf">http://www.mobilinkgsm.com/IR/Tariffs.pdf</a>	Dialog GSM	Tariff sent by the customer service agent Email: air@dialog.lk
	* Publishing October 2009 data as updated tariff data was unavailable																

Table 3: Cost in USD for Outgoing call to Home country while roaming

Roaming in ↓		Home Country												
		Afghanistan	Bangladesh	Bhutan		India		Maldives	Nepal			Pakistan	Sri Lanka	
				Peak	Off-peak	Peak	Off-peak		Peak	Off-peak	Economy		Peak	Off Peak
SAARC	Afghanistan		2.20	-	-	1.69	-	2.20	2.36	-	-	2.25	2.88	-
	Bangladesh	2.11		0.75	-	0.63	0.56	0.94	0.72	0.67	-	1.49	0.72	0.75
	Bhutan	-	2.13			1.62	-	3.21	2.14	-	-	-	2.44	-
	India	3.17	2.12	2.41	-			3.34	2.14	-	-	-	1.75	-
	Maldives	2.11	1.58	-	-	2.36	2.34		2.04	-	-	2.25	2.24	-
	Nepal	3.17	1.02	1.26	-	1.15	-	1.61				2.25	1.38	-
	Pakistan	2.11	0.27	0.48	-	-	-	0.39	0.30	-	-		0.92	0.60
	Sri Lanka	5.28	2.11	2.26	-	2.10	1.85	3.09	2.11	1.75	1.48	2.99		
South East Asia	Malaysia	5.28	2.74	-	-	2.45	-	3.90	3.09	2.06	-	3.50	2.79	-
	Singapore	3.17	2.32	1.49	-	1.67	-	2.96	1.60	-	-	2.30	2.50	-
	Thailand	3.17	1.69	1.96	-	1.73	1.71	2.35	1.11	-	-	2.30	1.98	-
East Asia	China	3.17	2.17	3.13	-	2.17	-	3.54	2.23	-	-	2.30	3.35	-
	Hong Kong	3.17	1.93	2.00	-	2.23	2.21	2.65	1.48	-	-	2.30	2.05	-
	Japan	-	3.13	4.29	-	3.64	2.30	2.57	2.50	1.90	-	2.30	4.45	-
	Mongolia	5.28	-	-	-	3.25	3.23	-	-	-	-	3.00	-	-
Austral-asia	Australia	5.28	2.07	4.13	-	3.18	3.16	11.01	-	-	-	3.00	4.96	-
Europe	France	4.22	4.61	3.90	-	4.96	4.94	3.79	2.30	-	-	3.00	4.82	-
	Germany	4.22	1.13	-	-	2.21	2.19	3.01	1.15	-	-	3.20	2.59	-
	Italy	5.81	3.57	2.89	-	3.81	3.79	4.73	3.51	-	-	3.50	3.16	-
	Sweden	5.81	2.52	-	-	2.49	2.47	4.28	3.09	-	-	3.20	0.78*	-
	Switzerland	5.81	3.19	3.58	2.76	2.88	2.86	6.93	-	-	-	3.50	2.97*	-
	UK	5.81	3.90	2.95	2.53	2.88	2.86	3.64	1.64	-	-	-	2.73*	-
North America	Bahamas	-	-	-	-	4.98	-	-	-	-	-	3.00	2.30*	-
	Canada	5.28	1.96	1.84	-	2.49	-	-	-	-	-	-	4.14*	-
	Cuba	-	-	-	-	4.59	-	-	-	-	-	-	4.13*	-
	Mexico	5.28	3.29	-	-	2.75	2.73	4.85	2.30	-	-	3.00	2.64*	-
	US	5.28	4.14	2.77	-	2.60	2.58	6.35	4.79	-	-	3.00	4.67*	-

South America	Argentina	4.22	-	-	-	2.69	2.03	-	2.40	-	-	3.00	3.96*	-
	Brazil	3.17	5.50	-	-	2.60	-	3.33	2.50	-	-	5.00	7.95*	-
	Chile	-	2.20	-	-	2.14	-	-	-	-	-	-	3.04*	-
	Peru	-	-	-	-	2.64	-	-	-	-	-	3.20	4.10*	-
	Uruguay	3.17	-	-	-	1.32	1.39	-	-	-	-	1.49	1.50*	-
	Venezuela	4.22	-	-	-	2.69	2.66	-	-	-	-	3.00	-	-
Africa	Botswana	-	-	-	-	1.62	1.60	-	-	-	-	-	1.89	-
	DR Congo	-	-	-	-	2.49	-	-	-	-	-	3.20	2.77	-
	Egypt	5.28	2.27	-	-	3.12	2.14	4.79	2.76	2.20	-	1.49	4.00	-
	South Africa	2.11	0.70	-	-	0.71	0.69	1.85	1.72	-	-	1.49	1.11	-
	Tanzania	5.28	2.50	-	-	2.56	2.53	-	-	-	-	1.49	3.19	-
	Tunisia	2.11	1.60	-	-	3.14	-	3.24	-	-	-	1.49	4.34	-
Middle East	Lebanon	5.28	-	-	-	0.93	0.76	-	-	-	-	2.25	1.09	-
	Saudi Arabia	3.17	2.10	-	-	2.12	-	1.89	2.49	-	-	3.20	2.46	-
	Turkey	5.28	4.00	-	-	3.64	-	6.93	3.95	-	-	3.20	4.00	-
	UAE	3.17	1.60	1.52	-	3.27	3.25	4.84	1.38	-	-	2.25	5.12	-
Exchange rate (February 23, 2010)	1 USD =	47.35	67.97	46.16		46.16		12.62	72.69			84.05	114.21	
Source		Roshan Telecom		Bhutan Telecom	Bharti Airtel	Dhiraagu		Spice Nepal		Mobilink GSM		Dialog GSM		
		<a href="http://www.roshan.af/web/wp-content/uploads/Post-paid-Pre-paid-Roaming-Pricing-Prices.xlsx.pdf">http://www.roshan.af/web/wp-content/uploads/Post-paid-Pre-paid-Roaming-Pricing-Prices.xlsx.pdf</a>	<a href="http://www.grameenphone.com/index.php?id=234">http://www.grameenphone.com/index.php?id=234</a>	Publishing October 2009 data as updated tariff data was unavailable	<a href="http://www.airtel.in/wps/wcm/connect/airtel.in/Airtel.In/Home/ForYou/Mobile/Postpaid/Roaming/International/">http://www.airtel.in/wps/wcm/connect/airtel.in/Airtel.In/Home/ForYou/Mobile/Postpaid/Roaming/International/</a>	<a href="http://www.dhiraagu.com.mv/mobile/international_services/postpaid_charges.php?id=all">http://www.dhiraagu.com.mv/mobile/international_services/postpaid_charges.php?id=all</a>		<a href="http://www.spicenepal.com/en/international_voice.php">http://www.spicenepal.com/en/international_voice.php</a>		<a href="http://www.mobilinkgsm.com/IR/Tariffs.pdf">http://www.mobilinkgsm.com/IR/Tariffs.pdf</a>		Tariff sent by the customer service agent Email: air@dialog.lk		* Publishing October 2009 data as updated tariff data was unavailable

Table 4: Sending a SMS while roaming

Roaming in ↓		Home Country							
		Afghanistan	Bangladesh	Bhutan	India	Maldives	Nepal	Pakistan	Sri Lanka
SAARC	Afghanistan		0.50	-	0.50	-	0.50	0.37	0.58
	Bangladesh	0.63		0.16	0.15	0.18	0.17	0.37	0.17
	Bhutan	-	0.35		0.32	0.39	0.32	-	0.37
	India	0.63	0.43	0.49		0.54	0.43	-	0.35
	Maldives	0.63	0.25	-	0.26		0.45	0.37	0.29
	Nepal	0.63	0.20	0.25	0.19	0.26		0.37	0.28
	Pakistan	0.63	0.19	0.24	-	0.23	0.16		0.24
	Sri Lanka	0.63	0.23	0.25	0.24	0.32	0.23	0.37	
South East Asia	Malaysia	0.63	0.35	-	0.3	0.38	0.30	0.37	0.40
	Singapore	0.63	0.24	0.26	0.3	0.27	0.22	0.37	0.31
	Thailand	0.63	0.40	0.36	0.4	0.40	0.32	0.37	0.42
East Asia	China	0.63	0.29	-	0.3	0.29	0.34	0.37	0.34
	Hong Kong	0.63	0.39	0.36	0.4	0.39	0.34	0.37	0.45
	Japan	0.63	0.24	0.27	0.3	0.30	0.29	0.37	0.34
	Mongolia	0.63	-	-	0.3	-	-	-	-
Austral-asia	Australia	0.63	0.31	0.36	0.3	0.38	-	0.37	0.39
Europe	France	0.63	0.29	0.32	0.3	0.33	0.25	0.37	0.45
	Germany	0.63	0.29	-	0.3	0.26	0.25	0.37	0.27
	Italy	0.63	0.40	0.22	0.3	0.38	0.27	0.37	0.39
	Sweden	0.63	0.33	-	1.2	0.35	0.32	0.37	0.31*
	Switzerland	0.63	0.28	0.31	0.3	0.31	-	0.37	0.35*
	UK	0.63	0.27	0.21	0.3	0.24	0.21	0.37	0.20*
North America	Bahamas	-	-	-	0.3	-	-	-	0.40*
	Canada	0.63	0.30	0.28	0.3	-	-	0.37	0.40*
	Cuba	-	-	-	1.0	-	-	-	1.15*
	Mexico	0.63	0.35	-	0.3	0.41	0.25	0.37	0.29*
	US	0.63	0.30	0.38	0.3	0.30	-	0.37	0.47*
South America	Argentina	0.63	-	-	0.2	-	0.20	0.37	0.28*
	Brazil	0.63	0.75	-	0.3	0.31	0.30	0.37	-
	Chile	-	0.25	-	0.2	-	-	0.37	0.24*

	<b>Peru</b>	-	-	-	0.3	-	-	-	-							
	<b>Uruguay</b>	0.63	-	-	0.3	-	-	0.37	0.29*							
	<b>Venezuela</b>	0.63	-	-	0.3	-	-	0.37	-							
<b>Africa</b>	<b>Botswana</b>	-	-	-	0.2	-	-	0.37	0.17							
	<b>DR Congo</b>	-	-	-	0.3	-	-	-	0.23							
	<b>Egypt</b>	0.63	0.29	-	0.3	0.35	0.25	0.37	0.36							
	<b>South Africa</b>	0.63	0.10	-	0.1	0.20	0.14	0.37	0.16							
	<b>Tanzania</b>	0.63	0.15	-	0.2	-	-	0.37	0.20							
	<b>Tunisia</b>	0.63	0.14	-	0.6	0.47	-	0.37	0.79							
<b>Middle East</b>	<b>Lebanon</b>	0.63	-	-	0.3	-	-	0.37	0.32							
	<b>Saudi Arabia</b>	0.63	0.43	-	0.4	0.22	0.19	0.37	0.49							
	<b>Turkey</b>	0.63	0.24	-	0.4	0.30	0.20	0.37	0.41							
	<b>UAE</b>	0.63	0.52	0.29	0.5	0.28	0.28	0.37	0.53							
<b>Exchange rate</b> (February 23, 2010)	1 USD =	47.35	67.97	46.16	46.16	12.62	72.69	84.05	114.21							
<b>Source</b>	<b>Roshan Telecom</b>	<a href="http://www.roshan.af/web/wp-content/uploads/Post-paid_Pre-paid_Roaming_Prices.xlsx.pdf">http://www.roshan.af/web/wp-content/uploads/Post-paid_Pre-paid_Roaming_Prices.xlsx.pdf</a>	<b>Grameen Phone</b>	<a href="http://www.grameenphone.com/index.php?id=234">http://www.grameenphone.com/index.php?id=234</a>	<b>Bhutan Telecom</b>	Publishing October 2009 data as updated tariff data was unavailable	<b>Bharti Airtel</b>	<a href="http://www.airtel.in/wps/wcm/connect/airtel.in/Airtel.In/Home/ForYou/Mobile/Postpaid/Roaming/International/">http://www.airtel.in/wps/wcm/connect/airtel.in/Airtel.In/Home/ForYou/Mobile/Postpaid/Roaming/International/</a>	<b>Dhiraagu</b>	<a href="http://www.dhiraagu.com.mv/mobile/international_services/postpaid_charges.php?id=all">http://www.dhiraagu.com.mv/mobile/international_services/postpaid_charges.php?id=all</a>	<b>Spice Nepal</b>	<a href="http://www.spicenepal.com/en/international_voice.php">http://www.spicenepal.com/en/international_voice.php</a>	<b>Mobilink GSM</b>	<a href="http://www.mobilinkgsm.com/IR/Tariffs.pdf">http://www.mobilinkgsm.com/IR/Tariffs.pdf</a>	<b>Dialog GSM</b>	Tariff sent by the customer service agent Email : air@dialog.lk  * Publishing October 2009 data as updated tariff data was unavailable

## **About International Roaming Benchmarks:**

LIRNEasia compiles and publishes the above

Please visit

<http://lirneasia.net/projects/2008-2010/indicators-continued/benchmarks/>

*LIRNEasia is a regional think tank whose mission is to improve the lives of the people of the emerging Asia-Pacific by facilitating their use of ICTs and related infrastructures; by catalyzing the reform of laws, policies and regulations to enable those uses through the conduct of policy-relevant research, training and advocacy with the emphasis on building in-situ expertise.*