Description of course topics

**Results of reform & rationale for regulation (60 mts)**

The introductory unit will be taught by Professor Rohan Samarajiva (RS). It will introduce the course and place regulation in the context of market liberalization and the separation of the policy and regulatory functions of government. The relationship between effective regulation and investment will be highlighted.

**Design of an effective regulatory agency and procedures I (90 mts)**

This unit will be taught by RS who will lay out the necessary and sufficient conditions for an effective regulatory agency. This will include a discussion of the necessary legal powers and the sufficient actions that will give the regulatory agency the needed legitimacy. The sources of legitimacy, including expertise, procedural fairness, showing results and effective communication of the above will be discussed with concrete examples from the region.

**Information: The oxygen of regulation (60 mts)**

This unit will be taught by Helani Galpaya (HG). She will discuss the importance of information and consultation in the conduct of effective regulation. She will cover measures to ensure timely, accurate and comparable information and the ways in which the quality of information can be improved. The design of a good system for information collection that is not unduly burdensome yet which is adequate for policy and regulatory purposes will be discussed.

**Regulatory approaches and instruments (90 mts)**

This unit will be taught by RS. Regulation as practised by government ministries relied heavily on technical regulation and command and control. After reform, the key difference is that entry barriers have been lifted; private investment has been permitted and it is no longer possible to order private operators to do all sorts of arbitrary things. In the new order, discretion of regulators is bounded by what is permitted by law and by regulatory procedures. Differences in regulatory approaches will be discussed, along with alternative regulatory practices that seek to minimize adversarial relations.

Resumes of presenters

**Helani Galpaya** is LIRNEasia’s Chief Executive Officer. Helani leads LIRNEasia’s 2012-2014 IDRC funded research on improving customer life cycle management practices in the delivery of electricity and e-government services using ICTs. She recently completed an assessment of how the poor in Bangladesh and Sri Lanka use telecenters to access government services. For UNCTAD and GTZ she authored a report on how government procurement practices can be used to promote a country’s ICT sector and for the World Bank/InfoDev Broadband Toolkit, a report on broadband strategies in Sri Lanka. She has been an invited speaker at various international forums on topics ranging from m-Government to ICT indicators to communicating research to policy makers. Prior to LIRNEasia, Helani worked at the ICT Agency of Sri Lanka, implementing the World-Bank funded e-Sri Lanka initiative. Prior to her return to Sri Lanka, she worked in the United States at Booz & Co., Marengo Research, Citibank, and Merrill Lynch. Helani holds a Masters in Technology and Policy from the Massachusetts Institute of Technology, and a Bachelor’s in Computer Science from Mount Holyoke College, USA.

Ms Galpaya has lectured at regulatory courses held in Singapore and South Africa and has delivered lectures on related topics at courses held in conjunction with CPRsouth and CPRafrica.

**Rohan Samarajiva, PhD**, is founding Chair of LIRNEasia, an ICT policy and regulation think tank active across emerging Asian and Pacific economies. He was Team Leader at the Sri Lanka Ministry for Economic Reform, Science and Technology (2002-04) responsible for infrastructure reforms, including participation in the design of the USD 83 million e-Sri Lanka Initiative. He was Director General of Telecommunications in Sri Lanka (1998-99), a founder director of the ICT Agency of Sri Lanka (2003-05), Honorary Professor at the University of Moratuwa in Sri Lanka (2003-04), Visiting Professor of Economics of Infrastructures at the Delft University of Technology in the Netherlands (2000-03) and Associate Professor of Communication and Public Policy at the Ohio State University in the US (1987-2000). Professor Samarajiva was also Policy Advisor to the Ministry of Post and Telecom in Bangladesh (2007-09).

He has designed and delivered regional and national regulatory training courses for regulators in Bhutan, Denmark, Fiji, Guatemala, Grenada, Morocco, Singapore, South Africa and Sri Lanka. He has taught at the annual courses organized by NARUC for US multi-utility regulators, by University of Florida for international regulators and by SAFIR for South Asian energy and telecom regulators and on regulatory topics in multiple courses and workshops, most recently for Informa in Singapore in July 2013.