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# > futureGOV

## FORUM SRI LANKA

19-20 July 2011 @  
TAJ SAMUDRA, COLOMBO

- > Inclusive
- > Efficient
- > Effective

The 2nd Annual FutureGov Forum Sri Lanka 2011 will bring together an unrivalled international speaker line-up comprising of government thought leaders, experienced practitioners and industry experts, to deliver a balanced mix of real-life best practice case studies, expert presentations and interactive panel discussions.



STRATEGIC PARTNER

TECHNOLOGY PARTNER



HOSTED BY





*Sigiriya 'mirror wall' was a place where citizens could write  
All their views or worries so that their rulers could address them right  
Thus then there was direct, quick and efficient communication  
Ev'n as early as 500 BC as seen also by UN*

*Following Sigiriya world's eighth wonder in our heritage  
Let's ensure the best by perfect communication in this age  
Between Government and people for efficient public service  
Using ICT facilities so near and at our service*

# Conference Day 1 - 19th July 2011

8.30 am

REGISTRATION AND MORNING REFRESHMENTS

9.00 am

LIGHTING OF OIL LAMP AND NATIONAL ANTHEM

9.15 am

WELCOME SPEECH - ICTA



**Reshan Dewapura**

*Chief Executive Officer*  
Information and Communication Technology Agency of Sri Lanka

9.25 am

WELCOME SPEECH - FUTUREGOV



**Mohit Sagar**

*Managing Director*  
FutureGov, Singapore

9.30 am

GUEST OF HONOUR ADDRESS

## Strengthening ICT Leadership in Government

How has Sri Lanka's ICT e-Government Policy transformed the public sector?  
Revealing upcoming initiatives to increase effectiveness and provide more citizen-centric services.

- ▶ Building a citizen-centric, responsive and open govt
- ▶ Challenges facing CIOs and critical success factors
- ▶ 2012 initiatives from the E-Sri Lanka initiative roadmap



**Lalith Weeratunga**

*Secretary to His Excellency the President*  
Democratic Socialist Republic of Sri Lanka.

10.00 am

KEYNOTE PRESENTATION

## International e-government trends

What are the common challenges and opportunities that the FutureGov community experience?

- ▶ Differing political and economic environments
- ▶ Common themes in e-government and the use of ICT
- ▶ How government leaders respond to the challenges



**Laurence Millar**

*Editor-at-Large, FutureGov Magazine &*  
*Former GCIO, Government of New Zealand*

10.20 am

INTERNATIONAL KEYNOTE

## ICT for Disaster Risk Reduction and E-Government

Asia Pacific is the most disaster prone region in the world and ICT for Disaster Risk Reduction (DRR) has become one key component of the e-government initiative of some ESCAP member countries.

- ▶ Benefits of its inclusion in e-government and its practice in countries from Japan to Bangladesh, from China to the Pacific
- ▶ Financial, physical, technical and legal limitations in the inclusion at national, sub-regional and regional levels
- ▶ Recommendations for government leaders



**Dr. Xuan Zengpei**

*Director, ICT and Disaster Risk Reduction Division  
United Nations, Economic and Social Commission for Asia and the Pacific, THAILAND*

10.40 am

**MORNING NETWORKING BREAK**

**CLOUD COMPUTING**

11.10 am

**INTERNATIONAL KEYNOTE**

**Government in the Cloud**

Get ready for the G-Cloud: strip away hype from reality and assess the role of public, private and hybrid models in driving government agility, efficiency, scalability and sustainability.

- ▶ Introduction to Cloud Computing
- ▶ Legal and data ownership issues
- ▶ Dependability in the Cloud: benefits, opportunities and challenges



**Nantawan Wongkachonkitti**

*Director of IT Intelligence Operations Division  
Electronic Government Agency (Public Organisation), THAILAND*

11.35 am

**INTERNATIONAL KEYNOTE**

**Migration to Cloud: Best Practices**

Understand the pros and cons and how government agencies can successfully migrate to cloud.

- ▶ How government can gain from the cloud?
- ▶ Success stories on Cloud Computing
- ▶ Enhancing and protecting your cloud environment



**Dr. Jonathan Gray**

*Director, Australian e-Government Technology Cluster  
National ICT Australia, AUSTRALIA*

12.00 nn

**SPONSOR PRESENTATION - SRI LANKA TELECOM (STRATEGIC PARTNER)**

**Topic TBD**



**Greg Young**

*Chief Executive Officer  
Sri Lanka Telecom*

12.25 pm

**PANEL DISCUSSION**

**Cloud Security**

Security is one of the main concerns in government cloud. How to make use of cloud in protecting and securing data effectively.

- ▶ Where is my data, and is it secure?
- ▶ What level of service assurance will the Cloud provide?
- ▶ Where do the risks lie and what can be done to mitigate them?

**MODERATOR**



**Laurence Millar**

*Editor-at-Large, FutureGov Magazine &  
Former GCIO, Government of New Zealand*

**PANELISTS**



**Sanjaya Karunasena**

*Chief Technology Officer  
Information and Communication Technology Agency of Sri Lanka,*



**Nantawan Wongkachonkitti**

*Director of IT Intelligence Operations Division  
Electronic Government Agency (Public Organisation), THAILAND*



**Dr. Jonathan Gray**

*Director, Australian e-Government Technology Cluster  
National ICT Australia, AUSTRALIA*



**Greg Young**

*Chief Executive Officer  
Sri Lanka Telecom*

1.00 pm

**NETWORKING LUNCHEON**

**CONNECTED GOVERNMENT**

2.00 pm

**SPONSOR PRESENTATION - INTEL (TECHNOLOGY PARTNER)**

**Topic TBD**



**Bernd Nordhausen, Ph.D.**

*Senior Solutions Architect  
INTEL TECHNOLOGY ASIA, PTE LTD*

2.15 pm

**INTERNATIONAL KEYNOTE**

**Connected Government**

Connected government = intelligent government. Effective sharing of information in real time is a prerequisite for efficient policy making and service delivery, linking individuals to the information they require, when they require it.

- ▶ Essential network infrastructure
- ▶ Benefits of data sharing across government



**Peter Morgan**

*Chief Information Officer  
Agency for Integrated Care, Ministry Of Health, SINGAPORE*

2.40 pm

**PANEL DISCUSSION**

**Overcoming Interoperability Challenges in Sri Lanka**

Exchanging data can be a challenge due to language barriers, incompatibility of standards, and more. Understand how to address the challenge of interoperability for a coordinated government.

- ▶ Effective interoperability methods and frameworks
- ▶ Improving consistency for data management and maintenance
- ▶ How can government operate as a single seamlessly integrated collaborated service?

**MODERATOR**



**Laurence Millar**

*Editor-at-Large, FutureGov Magazine & Former GCIO, Government of New Zealand*

**PANELISTS**



**Harin Gunawardena**

*GPR Specialist & Consultant for Developing Interoperability Standards Sri Lanka*



**Peter Morgan**

*Chief Information Officer Agency for Integrated Care, Ministry Of Health, SINGAPORE*



**Hiroichi Kawashima**

*Special Advisor Government of Saga , JAPAN*

3.20 pm

**AFTERNOON NETWORKING BREAK**

**CITIZEN ENGAGEMENT**

3.50 pm

**Driving Government Transparency Through Citizen Engagement**

Citizen engagement strategy is at the heart of all government initiatives in the region: managing the citizen relationship across multiple channels in order to strengthen public participation in policy formation and implementation.

- ▶ Exploring what channels work for you
- ▶ Overcoming challenges for online engagement
- ▶ Government responsibilities and limitations



**K.A Vimalenthirarajah**

*Senior Assistant Secretary & CIO Ministry of Public Administration and Home Affairs, SRI LANKA*

4.10 pm

**INTERNATIONAL KEYNOTE**

**Social Media: A Platform for Citizen Engagement**

Efficient and effective public engagement and collaboration through new social network tools

- ▶ Changing citizen expectations - a look at today's fast changing digital landscape
- ▶ New tools and business processes - social media tools and their impact
- ▶ Developing a social media policy - setting the ground rules for staff and citizens
- ▶ Balancing use of new and old tools to achieve public sector objectives



**Patrick McCormick**

*Acting General Manager, Online Collaboration & Citizen Engagement Department of Justice, Victoria, AUSTRALIA*

4.30 pm

PANEL DISCUSSION

**Government & Web 2.0**

MODERATOR



**Laurence Millar**

*Editor-at-Large, FutureGov Magazine &  
Former GCIO, Government of New Zealand*

PANELIST



**K.A Vimalenthirarajah**

*Senior Assistant Secretary & CIO  
Ministry of Public Administration and Home Affairs, SRI LANKA*



**Patrick McCormick**

*Acting General Manager, Online Collaboration & Citizen Engagement  
Department of Justice, Victoria, AUSTRALIA*



**Wasantha Deshapriya**

*Programme Director, Re-Engineering Government  
Information and Communication Technology Agency of Sri Lanka,*

5.10 pm

CLOSING REMARKS FOR DAY 1



**Laurence Millar**

*Editor-at-Large, FutureGov Magazine &  
Former GCIO, Government of New Zealand*



# Conference Day 2 - 20th July 2011

9.00 am

## CONFERENCE CHAIRMAN'S OPENING ADDRESS



### Laurence Millar

*Editor-at-Large, FutureGov Magazine & Former GCIO, Government of New Zealand*

#### M-GOVERNMENT

9.05 am

## m - Government for Reaching the Citizen



### Sanjaya Karunasena

*Chief Technology Officer Information and Communication Technology Agency of Sri Lanka*

9.30 am

## m-Gov Presentation by Mobitel Sri Lanka



### Speaker TBD

Mobitel Sri Lanka

9.50 am

## Digital Inclusion

Digital Inclusion not only allows citizens to access the benefits of connectivity . It also helps reduce the cost of delivering government services. We address projects that effectively and sustainably bridge the digital divide.

- ▶ Reducing digital divide by enabling digital literacy
- ▶ Rural empowerment to ensure sustainability of the programmes
- ▶ Harnessing the benefits of mobile presentation and PPP



### Prof. Rohan Samarajiva

*Chairman and Chief Executive Officer LIRNEasia*

10.05 am

## PANEL DISCUSSION

### Mobile as a main Channel of Government Service Delivery

#### MODERATOR



### Laurence Millar

*Editor-at-Large, FutureGov Magazine & Former GCIO, Government of New Zealand*

#### PANELISTS



### Sanjaya Karunasena

*Chief Technology Officer Information and Communication Technology Agency of Sri Lanka*



### Prof. Rohan Samarajiva

*Chairman and Chief Executive Officer LIRNEasia*





### Speaker TBD

Mobitel Sri Lanka

10.45 am

#### MORNING NETWORKING BREAK

#### RE-ENGINEERING GOVERNMENT

11.15 am

#### KEYNOTE SPEECH

##### Topic TBD



### Hon. Navin Dissanayake (M.P)

Minister

Ministry of Public Management Reforms, SRI LANKA

11.45 am

#### Robust Government

Ensure public service personnel are imparted with appropriate ICT skills required for an efficient and effective e-Government

- ▶ Required level of ICT knowledge in e-Government initiatives
- ▶ Rural ICT adoption in Sri Lanka
- ▶ Enhancing public sector ICT skills



### Chandrani Senaratne

Secretary

Public Service Commission, SRI LANKA

12.05 pm

#### INTERNATIONAL KEYNOTE

#### Re-Engineering Government

Providing citizen services in the most efficient manner by redesigning the way government works. How to re-engineer and technologically empower government processes.

- ▶ Is re-engineering the best option for transforming government?
- ▶ Standardisation of service delivery to create an integrated govt



### Nor'ini Bt Ab Rahman

ICT Project Management Consultant

Malaysian Administrative Modernisation and Management Planning Unit, Prime Minister's Department, MALAYSIA

12.25 pm

#### PANEL DISCUSSION

#### Fostering a Culture of Transparency, Accessibility and Responsiveness Through Government ICT

Creation of the ICT enabling environment in government for a successful e-Governance programme.

- ▶ Streamlining legal framework
- ▶ Enhancing government accountability and transparency
- ▶ Transforming the government

#### MODERATOR



### Laurence Millar

Editor-at-Large, FutureGov Magazine & Former GCIO, Government of New Zealand

## PANELISTS



### Chandrani Senaratne

Secretary  
Public Service Commission, SRI LANKA



### Nimal Ananda Athukorala

Secretary  
Ministry of Telecommunication and Information Technology, SRI LANKA



### Nor'ini Bt Ab Rahman

ICT Project Management Consultant  
Malaysian Administrative Modernisation and Management Planning  
Unit, Prime Minister's Department, MALAYSIA



### Dr. Jonathan Gray

Director, Australian e-Government Technology Cluster  
National ICT Australia, AUSTRALIA

1.00 pm

## NETWORKING LUNCHEON

### KNOWLEDGE MANAGEMENT

2.00 pm

## KEYNOTE PRESENTATION

### Managing Govt Data

Nobody holds more data than government – and the effective capture, storage and access to data is the springboard for public sector performance. Learn how the Department of Census and Statistics, which collects and stores the largest amount of data create value for other public sector organisations, citizens and businesses.

- ▶ Establishing comprehensive knowledge management strategy
- ▶ Sharing data across the whole of government securely
- ▶ Overcome barriers to change management



### Wasantha Deshapriya

Programme Director, Re-Engineering Government  
Information and Communication Technology Agency of Sri Lanka

2.25 pm

## INTERNATIONAL KEYNOTE

### Effective Info Sharing with WEB 2.0

How can web 2.0 tools, such as wikis and blogs, be used to capture and share information across government and with citizens? Develop a comprehensive strategy to capture, share and use your knowledge resources.

- ▶ Preserving organisational knowledge and intelligence
- ▶ Strengthening participation of citizens in decision making



### Hiroichi Kawashima

Special Advisor  
Government of Saga, JAPAN

2.50 pm

## PANEL DISCUSSION

### Is Sri Lanka Govt Ready to Share its Data?

The transformational impact of open, accountable, transparent government on the citizen experience.

- ▶ Benefits and challenges of sharing data across the government
- ▶ Building large scale participation and information security
- ▶ Realising economic value from government data

**MODERATOR**



**Laurence Millar**

*Editor-at-Large, FutureGov Magazine & Former GCIO, Government of New Zealand*

**PANELISTS**



**Wasantha Deshapriya**

*Programme Director, Re-Engineering Government Information and Communication Technology Agency of Sri Lanka*



**Hiroichi Kawashima**

*Special Advisor Government of Saga, JAPAN*



**Nor'ini Bt Ab Rahman**

*ICT Project Management Consultant Malaysian Administrative Modernisation and Management Planning Unit, Prime Minister's Department, MALAYSIA*

3.30 pm

**CLOSING REMARKS AND NOTE OF THANKS**



**Reshan Dewapura**

*Chief Executive Officer Information and Communication Technology Agency of Sri Lanka*

3.40 pm

**NETWORKING BREAK & CLOSE OF THE CONFERENCE**

**ADVISORY PANEL:**



**Lalith Weeratunga**

*Secretary to His Excellency President Democratic Socialist Republic of Sri Lanka*



**Reshan Dewapura**

*Chief Executive Officer Information and Communication Technology Agency of Sri Lanka*



**Wasantha Deshapriya**

*Programme Director, Re-Engineering Government Information and Communication Technology Agency of Sri Lanka,*



**James Smith**

*Managing Editor FutureGov*

Information and Communications Technology (ICT) is an increasingly powerful tool for participating in global markets, promoting political accountability, improving the delivery of basic services and enhancing local development opportunities. However, without an innovative ICT strategy many people will be left behind. The Information and Communication Technology Agency (ICTA) of Sri Lanka is the single apex body involved in ICT policy and direction for the nation. Wholly owned by the Government of Sri Lanka, ICTA is the implementing organization of the e-Sri Lanka Initiative. Major donors including the World Bank will be funding a number of the Agency's initiatives.

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[www.icta.lk](http://www.icta.lk)

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*eSri Lanka*  
*smart people smart island*

**ICTA**  
*ideas actioned*



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