

# Significance of information & communication technologies

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# About LIRNEasia

- Our mission:
  - *“Catalyzing policy change through research to improve people’s lives in the emerging Asia Pacific by facilitating their use of hard and soft infrastructures through the use of knowledge, information and technology.”*

# Countries that we engage with



# Essence of ICT

- They help us overcome constraints of time and space → thereby help reduce transaction costs
- But rarely is technology capable of yielding results all by itself → works best along with changes in other things

# Legislators are citizens too

- Citizens want to interact with government and obtain government services in most convenient way
  - When they want
    - No office hours
  - Without travel
    - No co-presence
  - Without confusion and delays
    - “No door is wrong”
  - Without intermediaries, corrupt or otherwise
  - For all citizens, including differently abled & illiterate

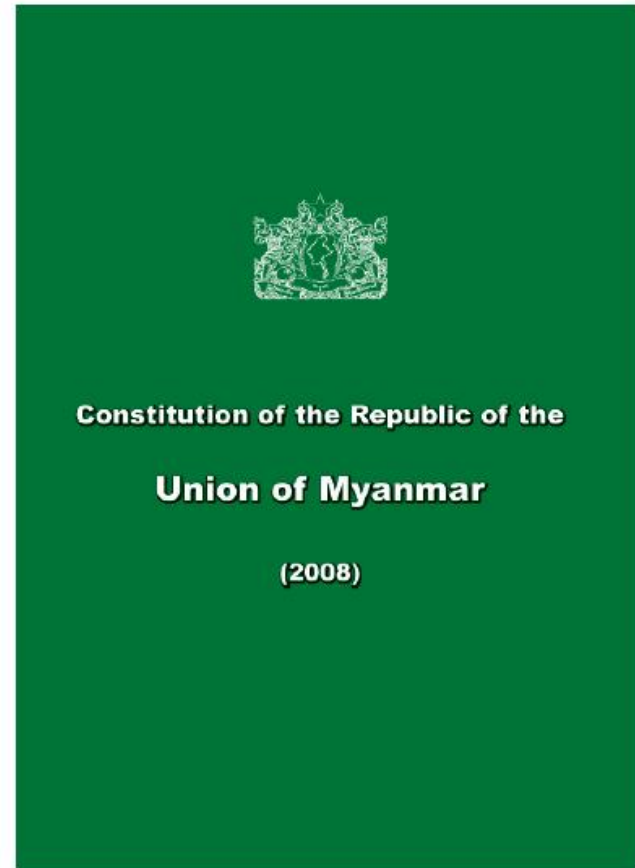
# What's special about legislators

- Need to keep lines of communication open with constituents, media, etc.
  - Now additional possibilities through social media
    - But vulnerabilities too

# Functions within jurisdiction of Yangon Hluttaw? You know this best

## SCHEDULE 2

- Municipal taxes
- Local plans/town & housing development (approval?)
- Small loans for business
- Commercial matters (business registration?)
- Recreation centers, zoos, botanical gardens
- Systematic running of private vehicles (registration, parking, taxis?)
- Social welfare



# How can delivery of services over which Yangon Hluttaw has authority be improved?

- Time
- Place
- Clarity of rules/ “no door is wrong”
  - No intermediaries/corruption
- For differently abled/illiterate



# Region/State Indicators from Census & Surveys

State/Region	Population (millions)	Population density	Average Household Expenditure per month(MMK)	Unemployment rate (Population aged 15-64, %)	Urban population (%)	Literacy rate (Population 15 years and over, %)	Disabled population (seeing, hearing, walking, remembering/mental, %)
Yangon	7.4	716	541,034	4.1	70	96.6	3.4
Mandalay	6.2	200	412,543	3.1	35	93.8	3.3
Ayeyawady	6.2	177	212,899	3.4	14	93.8	7.6
Mon	2.1	167	284,750	6.2	28	86.6	5.3
Nay Pyi Taw	1.2	164	267,630	2.9	32	94.4	3.2
Bago	4.9	124	222,828	5.1	22	94.2	4.2
Magway	3.9	87	199,091	3.3	15	92.2	5.2
Rakhine	3.2	87	292,451	10.4	17	84.7	5.3
<b>Union</b>	<b>51.5</b>	<b>76</b>	<b>313,361</b>	<b>4</b>	<b>30</b>	<b>89.5</b>	<b>4.6</b>
Sagaing	5.3	57	284,797	3.6	17	93.7	3.3
Kayin	1.6	52	280,554	7.5	22	74.4	6.6
Shan	5.8	37	273,346	2	24	64.6	3.9
Tanintharyi	1.4	32	199,793	4.6	24	92.8	7
Kayah	0.3	24	206,635	2.7	25	82.1	5.8
Kachin	1.7	19	321,400	3.7	36	91.7	4
Chin	0.5	13	346,127	3.4	21	79.4	7.4

# E government

- E is not just about electronic delivery
- E is for effective
- E is for equitable
- E is for efficient