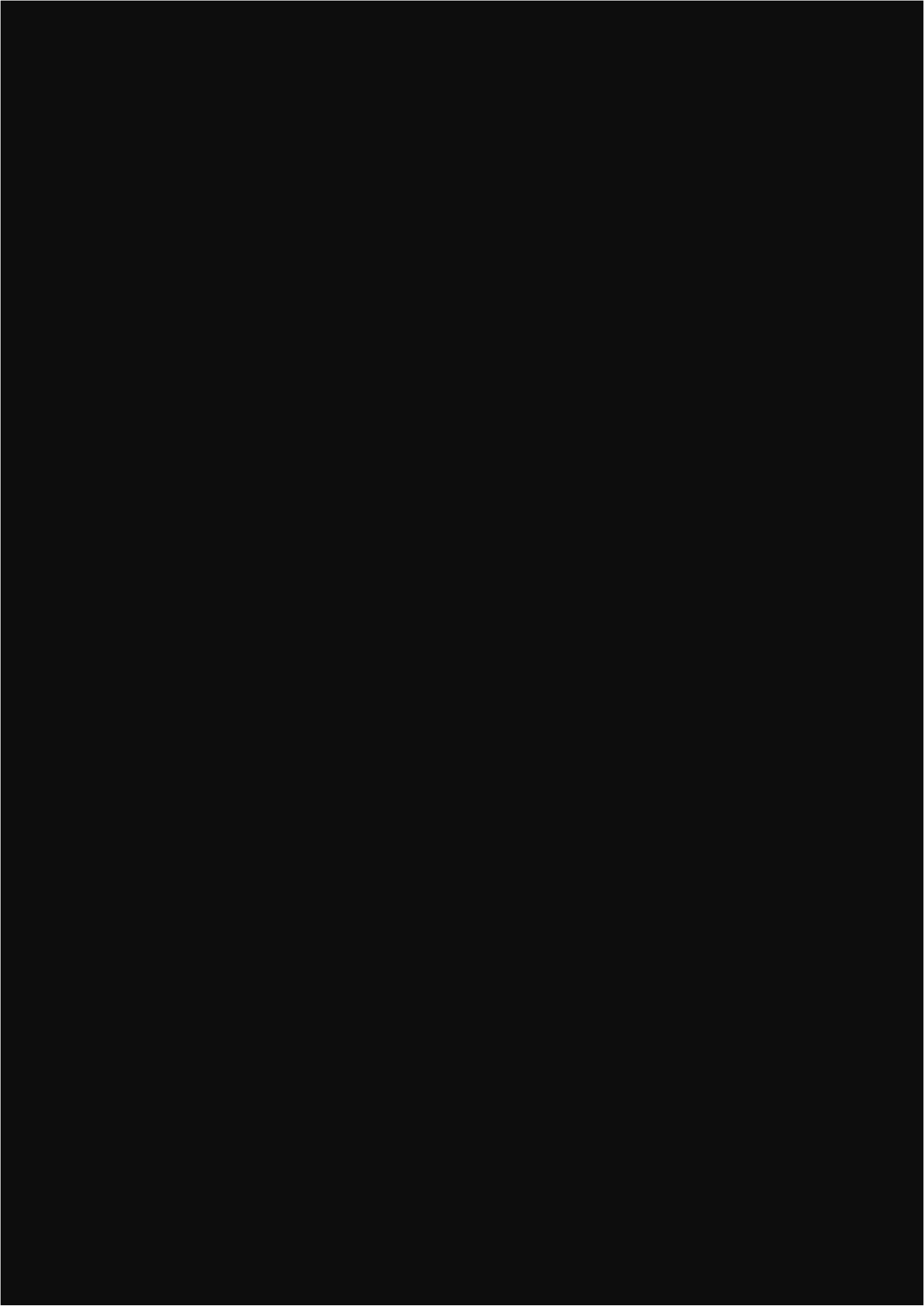



ONLINE ABUSE IN MYANMAR

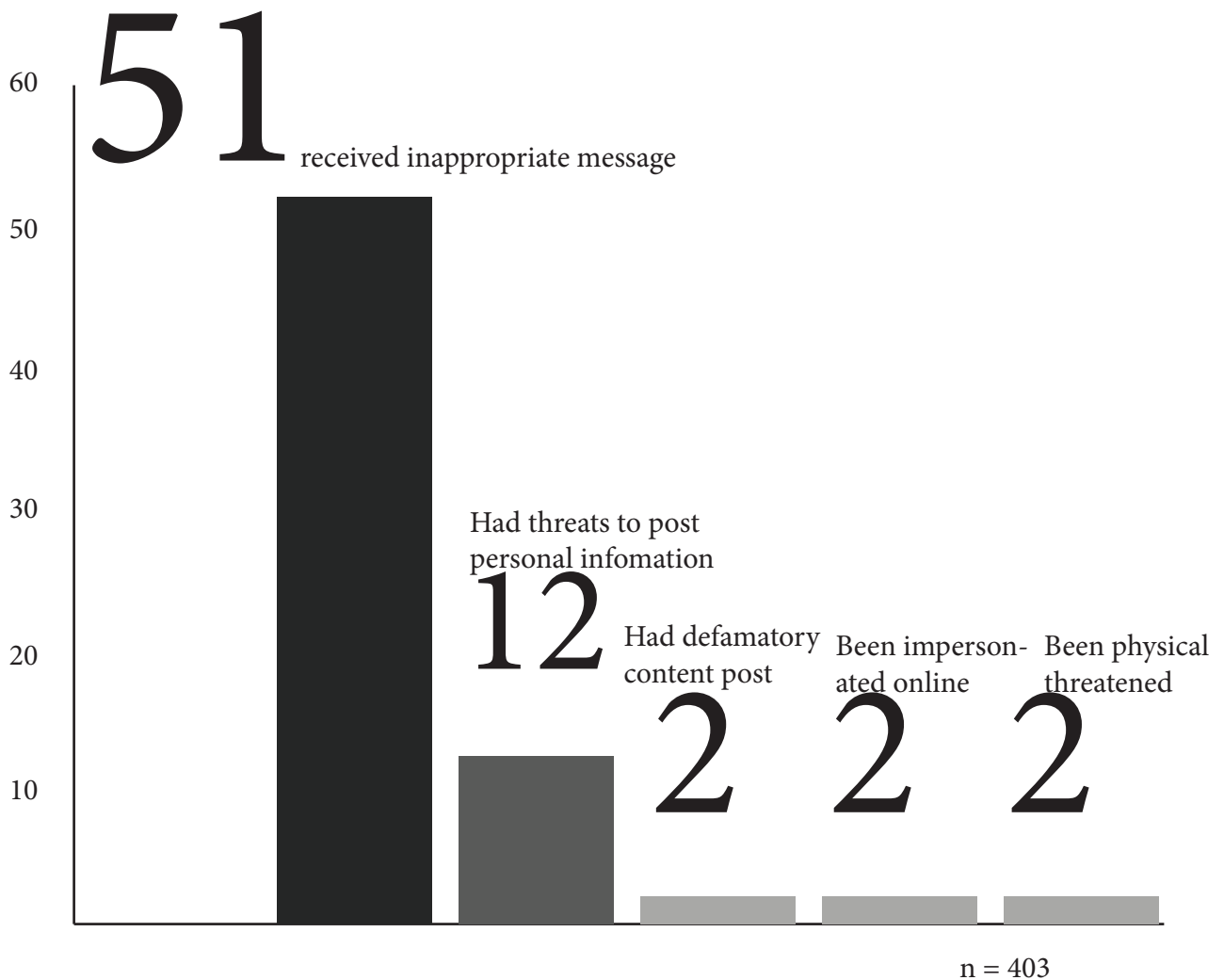




Inappropriate
messages and threats
to post personal information
are the most common types of
abuse online.

1

Figure 1 Have you ever experienced the following in the last 12 months?



58% of female respondents had received inappropriate messages, compared to 46% of the males respondents

We found that while respondents 31% of respondents stated that their photos were publicly visible, many others stated that they were only visible to limited audiences, or not at all.

Many of incidents revolved around the misuse of photographs.

“Some stranger added me online and sent pictures of himself. I thought it could be someone I knew before. But soon he said things such as “If you’re alone we should meet up”. I sent him a picture of my son and me, and told him that I am married... He then sent me degrading sexual pictures that hurt my dignity”



Female, 35,
SEC D, Yangon

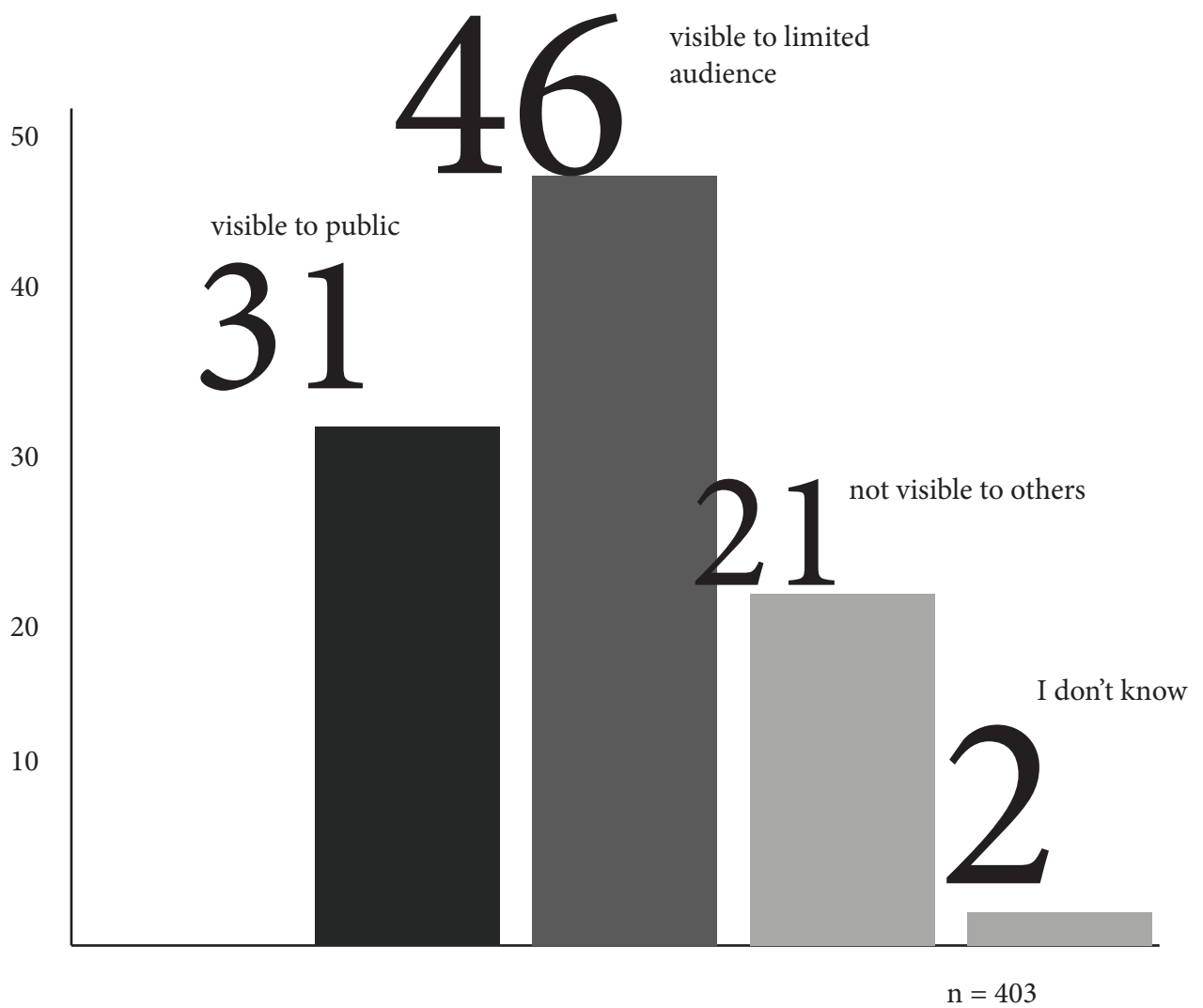
“Someone photoshopped pictures of me with some other girl. It was based on an old picture I posted where me and my girlfriend were in it. But the photoshopped one has a different girl.”



Male, 22,
SEC A, Yangon

2

Figure 2 Are your photos and videos visible to others online?



I have a family picture uploaded [on Facebook] so they can see I have a husband and a child



Female, 35,
SEC C, Yangon

“[I rarely upload] full body image pictures– maybe just my head or only the upper part of my body... I have heard that it is easier to photoshop full body images“



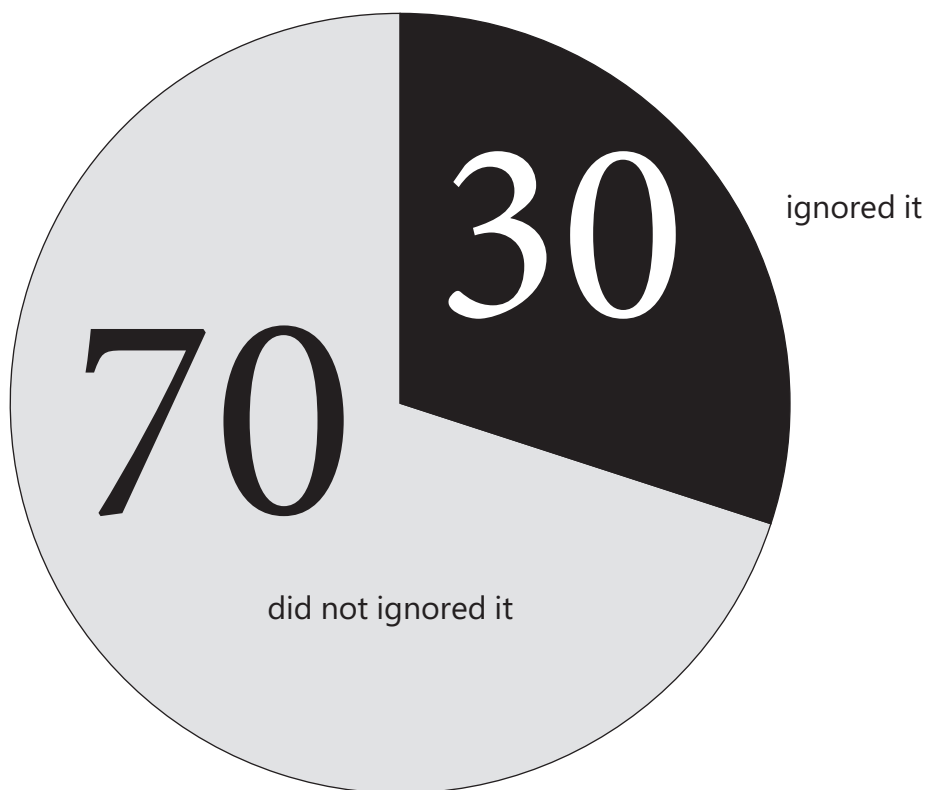
Female, 25,
SEC B, Yangon



RESPONDING TO
ONLINE ABUSE

3

Figure 3 What do you do when you experience online abuse?

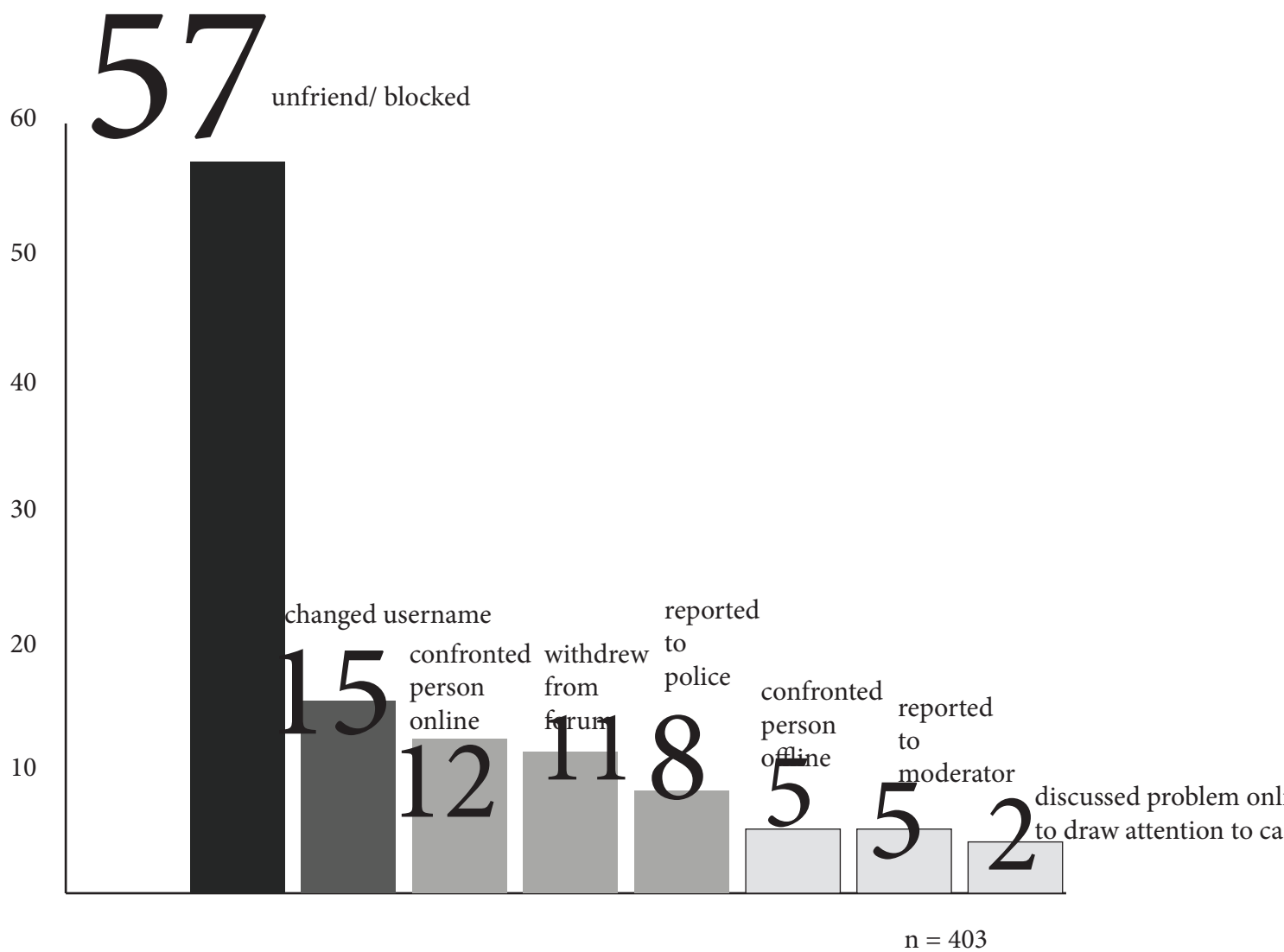


Reaction to negative encounters (% of respondents who had negative encounters)

We asked our respondents what their response to their most severe experience was, 30% of the respondents ignore them. The remaining 70% of respondents take some form of action (See Figure 4).

4

Figure 4 How do you respond to online abuse?



Reaction to negative encounters (% of respondents who did not ignore negative encounters)

Someone took my friend's photo and asked money from her. He said he would upload it in sexy account. He asked 100,000 kyats and she refused to pay it and she deleted her account and opened a new account.



Male, 21,
SEC C, Yangon

I cursed them and then blocked them right away.



Female, 22,
SEC C, Yangon

My friend got a friend request from some account that has her name and her picture. So, she figured that it's a fake account and she posted about it on her status. She asked her Facebook friend to help report that account and it just disappeared.



Female, 25,
SEC B, Yangon

There was one guy who sent annoying messages through Viber. When I blocked his number, he sent messages again with different number of his. It went on for like 4 or 5 numbers from the same person. I guess he has plenty of phones. That's why I decided to stop using that number of mine and took the sim card out.



Female, 25,
SEC B, Yangon

My account got hacked and he asked me to pay 5,000 kyat (USD 3.7) for his phone bill and when I did that, I got my account back again.



Male, 21,
SEC A, Yangon

My ex threatened me via Facebook to give him some money. He threatened me with my naked pictures. He posted these on 18+ website. I told him to remove the pictures and he said no. I reported it to the police... they got involved.

Female, 20,
SEC D, Yangon



5

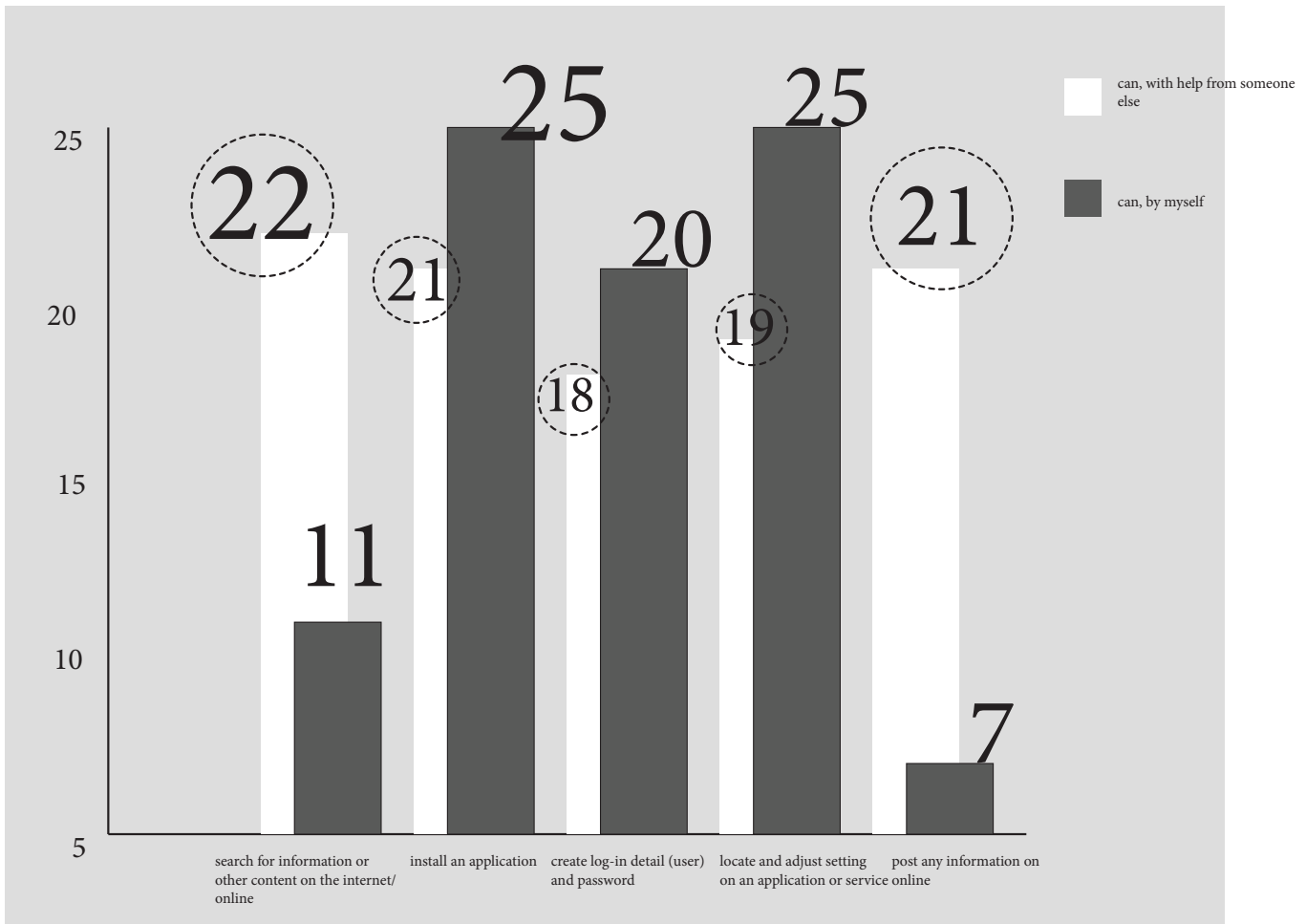
Figure 5 What are you using your phone for? (% of mobile subscribers)

	rural	urban	Myanmar Total (% 15 - 65 yr old)
for calling application (eg. viber, skype, etc)	15%	33%	24%
for chat using instant messaging (eg. Whatsapp, Wechat, Facebook Messenger, Line, etc)	12%	27%	20%
to use Facebook applicatoin (not through a browser)	10%	24%	17%
for email	2%	10%	16%
to download/ use any other mobile application	7%	20%	13%
to watch video content	4%	16%	10%
to use Wikipedia application (not through broswer)	2%	5%	3%

Source: Galpaya, August 2015

6

Figure 6 Digital skills (% of mobile handset owners who can perform the tasks by themselves or with help)



Some respondents are not aware that you need a password for Facebook, let alone regularly updating it. In addition, many respondents just forgot their passwords, and instead of using password recovery, they just open a new account altogether.

Source: Galpaya, August 2015

I don't use password. I opened new account with my phone number. I have never changed new password before. I changed new account straight away.



Female, 18,
SEC C, Myitkyina



GOOD PRACTICES
FOR FACEBOOK:

1. Learn more about your security settings
 - a. MUST have passwords
 - b. UPDATE passwords
 - c. KEEP passwords SAFE
 - d. MONITOR access to account through other devices
 - e. RECOVERY of password
 - f. TWO-STEP verification
 - g. EXTRA security options

2. Learn more about privacy settings
 - a. Review who can see your PERSONAL information (phone number, email, home address, place of work, place of study, etc.)
 - b. Review who can view your PHOTOS/VIDEO?
 - c. Review who can see your POSTS or TIMELINE events
 - d. Review who can comment on your WALL/TIMELINE?
 - e. Review who can TAG you in posts.
 - f. Review who can send you FRIEND REQUESTS
 - g. Review your MESSAGING options



GOOD PRACTICES FOR OTHER
APPS/SERVICES

1. Learn about your phone settings
2. Learn about security settings in apps
3. Learn about account recovery
4. Learn about erasing data on phone

Last year, I didn't know how to use Facebook. My lover made it for me and I didn't know any password as well. He betrayed and left me, but I got help from other friends and changed my password.



Male, 19,
SEC D, Yangon

I have made security mode on my Facebook and people cannot log in with other device and the Facebook ask the verification code from me. Some people tried to hack me but they couldn't.



Male, 35,
SEC A, Yangon

မြန်မာနိုင်ငံရှိ အွန်လိုင်း နှောင့်ယှက်မှုများ